

## Energy Advice/Support

Case Details > Case Open Date      From      20/03/2024  
Case Details > Case Open Date      To      01/04/2025  
Agency Details > Type of Agency      Not In List      Archived, Cancelled, Closed  
Client Details > Has Disability      Is      True  
Client Details > Has Longterm Illness      Is      True

Case Details Matter Category	Case Details Count Number of Cases
Energy Advice	467
MEGA Fund	20
Fuel Voucher (Knowsley, Fuel Bank Foundation, Energy Redress Voucher Torus)	15
Fuel Top Up Application	10
Energy Billing Advice	7
Energy Funds / Grants	21
<b>Energy Debt</b>	<b>2</b>
Energy redress face to face	1
Energy Supplier Switch	1
Warm Well Connected	1
Winter Fuel Payments	1
<b>Report Total</b>	<b>546</b>

### Report Filters (All Conditions must be met):

Case Details > Matter Category      In List

Energy Bills Support Scheme, Discretionary Energy Rebate , Energy Advice Surplus , Energy Efficiencies , Energy Redress Voucher FuelBank , Energy Warm Homes Discount , Fuel Advice , Fuel Poverty Grant , Fuel Support Fund , SFHA Winter Hardship Fund , Winter Support Fund , Wise Group Referral , £150 Energy Rebate, Affordable Warmth, Affordable Warmth Dividend, Assisted Purchase Scheme- Fuel arrears grant, Back up fund Fuel Support, Big Energy Saving Network (BESN), Both (Fuel Debt & Energy Advice), Bryson Emergency Winter Fuel 21/22, Cash First Winter Fuel Fund, Community Fuel Vouchers, Crisis Intervention - Fuel, Derwen Affordable Warmth, ELECTRIC BILL, Electricity, Emergency Assistance- Gas / Electricity, Energy, Energy Advice, Energy Advice 2, Energy Advice HES., Energy Advice -non grant, Energy Advice Uptake, Energy Advisor, Energy and Utilities Advice, Energy Assistance, Energy Back billing, Energy Billing Advice, Energy Billing

Errors, Energy Bills Support Scheme, Energy Buddies, Energy Case, Energy Efficiency, Energy Efficiency Advice, Energy Efficiency in the Home, Energy Enquiry, Energy Goods SHFSF, Energy Grant Rebate via CTX, Energy Guidance, Energy Hardship Fund, Energy Health Check, Energy Ombudsman, Energy Payment Support Scheme, Energy Problems, Energy Projects Plus Referral, Energy redress face to face, Energy redress home visit, Energy redress telephone advice, Energy Redress Voucher Torus, Energy Savings Trust voucher, Energy Supplier Switch, Energy Support, Energy top up, Energy Voucher, Energy Vouchers, Energy/Fuel Matters, EST fuel voucher 24/25, Food and Fuel payments, Foodbank Electricity Support, Fuel, Fuel - Debt, Fuel - Disconnection, Fuel Bank, Fuel Bank Emergency Assistance, Fuel Bank Foundation, Fuel Bank Foundation voucher, Fuel Bills, Fuel Debt, Fuel Debt Advice, Fuel Debt Relief, Fuel Grant/Payment, Fuel Hardship, Fuel Poverty, Fuel Save, Fuel Support Fund 2023-24, Fuel Support Referral, Fuel Top UP, Fuel Top Up Application, Fuel top ups, Fuel Top-up, Fuel Voucher, Fuel Voucher Support, Fuel vouchers, Fuel/Energy Support, Fuel/Water Debt, Fuel/Water Supply, Fuelbank, Fuelbank Uptake, Gas, Gas & Electric Top up, Gas Appliance Servicing, GAS BILL, Gas Meter Project, Gas Vouchers, GAS/ELECRICITY RE-CONNECTION, General Energy Advice, G-Heat, HACT Fuel Voucher, Heating, Home Energy Advice, Knowsley Fuel Voucher, MEGA Fund, Megafund, Newcastle - Warm Space - ACT, RBH Hardship Energy Voucher, SFHA Fuel Voucher, SFHA SHFS Fuel Voucher, SGN Energy Voucher, Surviving Winter, Utility and energy advice, Warm Home Discount, Warm Home Discount 2018/2019, Warm Home Discount campaign, Warm home disocunt 2018/2019, Warm Homes Discount, Warm Homes Grant, Warm House Discount, Warm Hub, Warm Well Connected, Winter 23 Fuel voucher SHFSF, Winter Crisis Fund, Winter Crisis House, Winter Fuel Grant, Winter Fuel Payments, Winter Hardship Project, Winter Support Grant, Wirral - Energy Projects Plus - ACT, Wise Group HEAT referral, WWC Electricity Billing Account, WWC Electricity PAYG Account, WWC Gas Billing Account, WWC Gas PAYG Account, WWC Oil